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"You're So Basic!"

From Creation to Completion:

Survey Formation, Data Collection, Coding and Analysis 101

Framework

- Identifying institutional objectives and concerns
- What is "good" data?
- Survey Challenges
- Coding 101
- Impact of Coding Beyond the Numbers







What is **"Good"** Data?

- Qualitative data
- Quantitative data

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Survey Challenges

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I have some questions...

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CLEAR ANSWERABLE

EASY UNBIASED

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Original Question

Have you used (*departmental service*) in the last 6 months?

Original Question

Have you used (*departmental service*) in the last 6 months?

Revised Question

Which, if any, of these departmental services have you used in the last 6 months.

Service 1
Service 2
Service 3, etc.

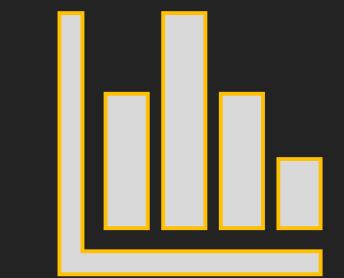


Justification





Benchmarking



Faulty Questions

Leading Questions

How often do you come to the library? What do you love about the library?

How often do you come to the library? What do you love about the library? What can be improved?



Why Code?

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Deductive Coding VS. Inductive Coding

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But... what if I don't want to code?

Keep it Simple

Deductive or inductive coding?
Read through your data.
Assign your first set of codes.
Go line-by-line assigning code.
Categorize.



Coding Opens the Door for Collaboration and Support

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Source: https://lssse.indiana.edu

Wrap-Up

- Identify institutional objectives and concerns
- Create "good" data
- Avoid Survey Challenges
- Keep it Simple
- Code = Change

Questions?

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